

Bluelon Hardware Warranty Policy

WARRANTY COVERAGE

Bluelon's warranty obligations for our hardware products are limited to the terms set forth below: Bluelon warrants the product against defects in materials and workmanship for a period of one (1) year from the date of original purchase ("Warranty Period").

If a defect arises and a valid claim is received by Bluelon within the Warranty Period, at its option, Bluelon will (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the product with a product that is new or which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product.

If a defect arises and a valid claim is received by Bluelon after the first one hundred and eighty (180) days of the Warranty Period, shipping and handling charge will apply to any repair or exchange of the product undertaken by Bluelon.

Bluelon warrants replacement products or parts provided under this warranty against defects in materials and workmanship from the date of the replacement or repair for ninety (90) days or for the remaining portion of the original product's warranty, whichever provides longer coverage. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Bluelon's property. When a refund is given, your product becomes Bluelon's property.

EXCLUSIONS AND LIMITATIONS

This Limited Warranty applies only to the products manufactured by or for Bluelon that can be identified by the Bluelon "BodyTag", "WatchTag" or "BlueAccess" trademark, trade name, or logo affixed to it. This Limited Warranty does not apply to any non-Bluelon hardware product or any software, even if packaged or sold with the Bluelon "BodyTag", "WatchTag" or "BlueAccess" product.

Software distributed by Bluelon under the Bluelon brand name is not covered under this Limited Warranty. Refer to Bluelon's Software License Agreement for more information.

Bluelon is not liable for any damage to or loss of any programs, data, or other information stored on any media contained within the "BodyTag", "WatchTag" or "BlueAccess" product. Recovery or reinstallation of programs, data or other information is not covered under this Limited Warranty.

This warranty does not apply: (a) to damage caused by accident, abuse, misuse, misapplication; (b) to damage caused by service performed by anyone other than Bluelon; (c) to a product or a part that has been modified without the written permission of Bluelon; or (d) if any Bluelon serial number has been removed or defaced.



Bluelon ApS
Nattergalevej 6, 1
DK-2400 Copenhagen NV.
Denmark
Phone: +45 33 21 40 12
www.bluelon.com

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. BLUELON SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IF BLUELON CANNOT LAWFULLY DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN TO THE EXTENT POSSIBLE ANY CLAIMS UNDER SUCH IMPLIED WARRANTIES SHALL EXPIRE ON EXPIRATION OF THE WARRANTY PERIOD. No Bluelon reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, BLUELON IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING ANY COSTS OF RECOVERING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE BLUELON PRODUCT, AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. BLUELON SPECIFICALLY DOES NOT REPRESENT THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA.

FOR CONSUMERS WHO HAVE THE BENEFIT OF CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. TO THE EXTENT THAT LIABILITY UNDER SUCH CONSUMER PROTECTION LAWS AND REGULATIONS MAY BE LIMITED, BLUELON'S LIABILITY IS LIMITED, AT ITS SOLE OPTION TO REPLACEMENT OR REPAIR OF THE PRODUCT OR SUPPLY OF THE REPAIR SERVICE AGAIN.

OBTAINING WARRANTY SERVICE

Please review the online help resources referred to in the accompanying documentation before seeking warranty service. If the product is still not functioning properly after making use of these resources, access the online website: www.bluelon.com for instructions on how to obtain warranty service.

Note: Before you deliver your product for warranty service it is your responsibility to backup all data, including all software programs. You will be responsible for reinstalling all data. Data recovery is not included in the warranty service and Bluelon is not responsible for data that may be lost or damaged during transit or a repair.